

CSHS REGIONAL RESOURCE GUIDE – REGION 1

Jefferson; Orleans; Plaquemines; St. Bernard

Organization	Contact Information		Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Advocacy Center Spanish/ Vietnamese	800-960-7705	No cost legal services Advocacy/Outreach Education/Access/Voting	Elderly or persons with disabilities	No
Child Care Assistance Program (CCAP) www.dcf.state.la.us	Toll free	888-524-3578 888-LAHELPU	Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcf.state.la.us	State hotline-report*	855-4LA-KIDS 855-452-5437	Investigates child abuse and neglect/validates claims	Birth – 18 yrs	No
CSHS Family Resource Center www.dhh.la.gov/cshs (located in Children's Hospital)	Main	504-896-1340	Information & Referral; Peer to peer support; Care coordination	None – open to all	No
Dental Services (MCNA) www.mcna.net/	Main Toll Free	800-494-6262	Dental Care	Medicaid Eligible *MCNA web site for benefit info	No
Resource Center for GNO (OCDD)	OCDD GNO Center	504-364-6600	Dental Care for persons with DD	DD eligibility	
Department of Education – Exceptional Children www.opsb.us www.jpschools.org www.ppsb.org www.louisianaschools.net	Orleans East Jefferson West Jefferson Plaquemines St. Bernard	504-304-4988 504-349-8677 504-349-7912 504-595-6055 504-301-2000	Developmental Screening Special Education Preschool; ST, OT, PT	Ages 3 - 21 yrs Developmental Screens 3 – 5 yrs	No
Early Steps www.dhh.la.gov	Orleans Plaquemines St. Bernard Jefferson	504-595-3408 504-496-0165	Developmental Screening and Early intervention; ST, OT, PT	Birth - 3 yrs	No
Emergency/Disaster					
American Red Cross www.redcross.org/la/new-orleans	Am Red Cross	800-229-8191	Emergency relief Vietnamese/Spanish Evacuation guides	Need based	No
United Way www.unitedwaysela.org	United Way	211 504-822-5540	Community services link	Financial Criteria for some services	
Dept of Family Services www.dcf.state.la.us	Family Services	888-LAHELPU 888-524-3578	24 hr hot line-SSI WIC, Medicaid, Food Stamps	Financial Criteria	
Families Helping Families Southeast Louisiana www.fhfsela.org FHF Jefferson www.fhfjefferson.org Bayouland FHF Information Center www.blfhf.org	FHF Orleans Toll free FHF Jefferson Toll free Family 2 Family Center	504-943-0343 877-243-7352 504-888-9111 800-766-7736 800-331-5570	Information, Training & Referrals/Education-IEP Support/Peer to peer mentoring	No cost	No
Food Stamps (SNAP) Supplemental Nutrition Assist Program www.dcf.state.la.us	Orleans, St. Bernard Statewide	504-599-1700 888-524-3578	Food/nutrition support	Financial Criteria	No
Health Insurance Marketplace www.healthcare.gov	Statewide – National Marketplace	800-318-2596	Health Insurance access	Financial Criteria	No
Louisiana Rehab Services (LRS) www.laworks.net/WorkforceDev/LRS/LRS_Main.asp	Eastbank Westbank	504-838-5180 504-361-6816	Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No
Medicaid/Bayou Health Enrollment www.dhh.la.gov	La CHIP/Bayou Health La MOMS, TAKE CHARGE	877-252-2447 888-342-6207	Health Insurance 24 hours service; Vietnamese/Spanish	Financial Criteria LaMOMS pregnant moms - 60 days PP	No
Mental Health – Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main Parent Line (Toll Free)	225-293-3508 800-224-4010	Information & Referrals Education/training and family mentoring Peer to peer youth mentoring thru age 24	Parent/caregiver & child/youth with MH, behavioral or emotional challenges	No

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Mental Health Services-Metropolitan (Orleans) HSA	Orleans	504-568-3130	Mental Health & Addictive Disorders	Financial criteria Call for eligibility	No
Jefferson Parish HSA www.jphsa.org	West Jefferson East Jefferson	504-349-8833 504-838-5257			
Tulane Infant Mental Health Services	Mobile Crisis Line	504-832-5123	Suicidal/Homicidal crisis & homeless outreach	In crisis	
Children's Bureau www.childrens-bureau.com/ (Greater N.O. area)	Tulane Children's Bureau	504-988-9184 504-525-2366	Infant and child mental health/parenting & family support & education	Children under 6 Assess & treat Children's MH	
Office for Citizens with Developmental Disabilities www.mhsdla.org	OCDD Orleans	504-599-0245	Cash subsidy/Early Intervention/Extended Family Living/ICF/DD	Developmental disability criteria– Includes patients with Autism, MR, CP (severe), Epilepsy (severe)	No
OCDD Jefferson Parish Human Service Authority www.jphsa.org	OCDD Jefferson	504-838-5357 504-838-5700	Individual & Family Support/Supported Living/Transition/Voc & Rehab Services/ Waiver; Support Coordination		MD signs forms during enrollment process
GNO Resource Center on Developmental Disabilities www.dhh.la.gov (Jefferson; Orleans; Lafourche; Plaquemine; St. Bernard; Terrebonne Parishes)	GNO Resource Center	504-364-6600 504-364-6647	Dental/Nutrition; PT/OT/ST/Early Steps; Nursing/SW/MH/DD Technical Assistance; DD Training/Education		
Parenting Support – Parenting Center Children's Hospital New Orleans/Metairie	Parenting Center	504-896-9591	Parenting class/support	Sliding scale fees	No
Healthy Start New Orleans	Healthy Start	504-658-2600	Pregnant/parenting children under age 2 Counseling/nutrition/GED	No fees	No
Personal Care Services – (EPSTD) www.dhh.la.gov	Toll free	877-455-9955	Personal Care Services (PCS)	Medical criteria Medicaid eligible Birth - 21 yrs	Diagnosis on MD Rx.
Prescription Assistance – Partnership for Prescription Assist www.pparxla.org	PPA	888-477-2669	Medication assistance	Financial criteria Low/no cost	No
St. Vincent De Paul	St. VDP	504-940-5031	ST. VDP Mon/Wed 8-10		
CENLA (CMAP)	CENLA	888-443-7494	Louisiana resident		
Wal-Mart walmart.com Target target.com Kmart kmart.com	Local area store	*call/go to pharmacy	\$4-5/30 day supply Kmart \$10/90 day	low cost generic formulary-med list available on line	
Shiners' Hospitals for Children www.shrinershospitals.org	Main	318-222-5704	Orthopedic conditions Surgery/Therapy/DME	No out of pocket *Must keep appt	Diagnosis from MD
Social Security Administration (SSI) www.ssa.gov	Toll free	800-772-1213	Income for disabled Reapply if denied	Medical Criteria	Diagnosis from MD
Transportation Medicaid/Bayou Health www.dhh.la.gov	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Women Infants and Children (WIC) www.fns.usda.gov	Toll free National Healthy Baby Line WIC Referrals	800-251-2229	Food and formula assist Breasting support Nutrition education	*Must keep MD appointments	MD signs referral app